

ACCEPTABLE USE POLICY

1. This service is provided to give children access to the Internet for the purposes of accessing educational resources and moving their learning forward.
2. Service users must not cause any damage to the hardware or software and must not violate the security of the system, including amending or deleting the standard software provisioned on the device.
3. Accessing, transmitting, downloading or viewing any materials which contravene the law is strictly forbidden. This condition includes, but is not limited to, material which is deemed to be extremist, threatening, obscene or libelous.
4. Any individual whose actions contravene this Acceptable Use Policy may be barred from further use of the device loan service. Where the contravention amounts to criminal and/or anti-social behaviour, the Police will be notified.
5. North Yorkshire County Council (NYCC) is providing the device to improve the range and quantity of educational information which is available to children.
6. Please be aware that NYCC cannot be held responsible for the content downloaded onto the device from an Internet connection other than schools' own connection. When another connection is used, it is the parents or carers' responsibility to ensure that the child is viewing appropriate content and that appropriate filtering is in place.
7. If you're worried that a child or young person is accessing harmful content on any device, visit this web page to access support and advice:

<https://www.gov.uk/guidance/safeguarding-and-remote-education-during-coronavirus-covid-19#communicating-with-parents-carers-and-pupils>

If a child is worried or needs support, they can call Childline (0800 1111), download their 'For Me' app or visit the website: <https://www.childline.org.uk/>

8. Service users should be aware that:
 - Publication of personal or private details over the internet may lead to the receiving of unwanted attention.
 - Publication of information about other people must not be offensive and must comply with the GDPR & Data Protection Act. You must always get the consent of the person who is the subject of the information.
9. Information may only be downloaded from and uploaded to the internet within copyright restrictions.
10. This policy will be reviewed regularly to ensure that it remains timely and relevant. The Council reserves the right to change this policy at any time without notice.

DISCLAIMERS

1. NYCC has no control over the content of Internet sites. We cannot take responsibility for the content, and although filtering takes place, material which some people may find offensive could be accessed, even accidentally.
2. The speed and success of customers' internet connectivity cannot be guaranteed.
3. Please note that not all web sites provide accurate, current or complete information. Service users must exercise their own judgement.
4. Virus checking software is installed on the devices, but protection cannot be guaranteed.
5. Where commercial transactions have taken place using the device the Council cannot be held liable for any losses which may result or for the security of any personal data which customers may choose to divulge during such transactions.
6. The Council cannot be held responsible for any loss of data, damage or liability which may occur from the use of a loan device.
7. By provision of this Service, the Council do not provide expert or professional advice of any kind and expressly disclaims any liability to any person arising directly or indirectly from the use of the Service or anything done or omitted in reliance on the Service or any information contained on it. If you require expert or professional advice or assistance, you should seek the services of a competent expert or professional person.
8. The Council are unable to guarantee and do not warrant that the Service will be, or will continue to be available or will function or perform as expected or as required. The Council will not be liable to you or any other person for any loss, injury, damage, costs, expenses or compensation of any kind arising directly or indirectly out of or in connection with any act, neglect, delay, error, omission, default or negligence by the Council in relation to the Service, including (without limitation) the availability, functionality or performance of the Service or the electronic transmission, receipt authentication or lodgement of, or any other dealing with, data transmissions, electronic documents or electronic mail.
9. No warranty is given by the Council that the Service is or will be free from error, delay or omission nor as to the accuracy, currency or fitness for purpose of any information contained on it.